

Agencies for Filing Student Complaints by State

Alabama

Alabama Commission on Higher Education
P.O. Box 302000
Montgomery, AL 36130-2000
Telephone: 334-242-1998
Fax: 334-242-0268
[Complaint Process](#)

Alaska

Alaska Commission on Postsecondary Education
P.O. Box 110505
Juneau, AK 99811-0505
Telephone: (907) 465-2962
Fax: (907) 465-5316
[Complaint Process](#)

Arizona

Arizona State Board for Private Postsecondary Education
1400 W. Washington Street, Room 260
Phoenix, AZ 85007
Telephone: (602) 542-5709
Fax: (602) 542-1253
[Complaint Process](#)

Arkansas

Arkansas Department of Higher Education
23 Main St., Suite 400
Little Rock, AR 72201
Telephone: (501) 371-2000
Email: ADHE_Info@adhe.edu
[Complaint Process](#)

California

Bureau for Private Postsecondary Education
P.O. Box 980818
W. Sacramento, CA 95798-0818
Telephone: (916) 431-6959
Fax: (916) 263-1895
[Complaint Form](#)

Colorado

Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, CO 80202
Telephone: (303) 866-2723
Fax: (303) 866-4266
[Complaint Process](#)

Agencies for Filing Student Complaints by State

Connecticut

Office of Higher Education
61 Woodland Street
Hartford, CT 06105-2326
Telephone: 860-947-1822

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Delaware

Delaware Department of Education
Delaware Higher Education Office
John G. Townsend Building
401 Federal Street
Dover, DE 19901

Telephone: (302) 735-4000

Fax: (302) 739-4654

[Complaint Process](#)

District of Columbia

District of Columbia Office of the State Superintendent of Education
Education Licensure Commission
810 First Street, NE, 9th Floor
Washington, DC 20002

Telephone: (202) 442-4343

Alternative Telephone: (202) 442-4465

[Complaint Process](#)

Florida

Florida Department of Education
Commission for Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400

Telephone: (850) 245-0505

Fax: (850) 245-9667

[Complaint Process](#)

Georgia

Nonpublic Postsecondary Education Commission
2082 East Exchange Place, Suite 220
Tucker, GA 30084-5305

Telephone: 770-414-3300

Fax: 770-414-3309

[Complaint Process](#)

Agencies for Filing Student Complaints by State

Hawaii

Hawaii Postsecondary Education Authorization Program
P.O. Box 541
Honolulu, HI 96809
Telephone: (808) 933-0910
Fax: (808) 933-8845
[Complaint Form](#)

Idaho

Idaho Board of Education
650 West State Street
P.O. Box 83720
Boise, ID 83720-0037
Telephone: 208-334-2270
Fax: 208-334-2632
[Complaint Process](#)

Illinois

Illinois Board of Higher Education
1 N Old State Capitol Plaza, Suite 333
Springfield, IL 62701-1377
Institutional Complaint Hotline: 217-782-2551
Fax: (217) 782-8548
[Complaint Process](#)

Indiana

Indiana Commission for Higher Education
101 West Ohio Street, Suite 550
Indianapolis, Indiana 46204-1984
Telephone: (317) 232-1320
Fax: (317) 233-4219
[Complaint Process](#)

Iowa

Iowa College Student Aid Commission
430 East Grand Ave.
5th Floor
Des Moines, IA 50309-1920
Telephone: 515-725-3400
Fax: (515) 725-3401
[Complaint Process](#)

Kansas

Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Telephone: 785-296-3421
Fax: (785) 296-7052
[Complaint Process](#)

Agencies for Filing Student Complaints by State

Kentucky

Kentucky Council on Postsecondary Education
Director of Postsecondary Licensing
Council on Postsecondary Education
1024 Capitol Center Drive, Suite 320
Frankfort, KY 40601
Telephone: (502) 573-1555
Fax: (502) 573-1535

[Complaint Process](#)

Louisiana

SARA Student Complaints
Louisiana Board of Regents
P.O. Box 3677
Baton Rouge, LA 70821-3677
Telephone: (225) 342-4253

[Complaint Process](#)

Maine

Maine Department of Education
23 State House Station
Augusta, Maine, 04333-0023
Telephone: (207) 624-6600
Fax: (207) 624-6700

[Complaint Process](#)

Maryland

Maryland Higher Education Commission
Office of the Attorney General, Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
Telephone: (410) 260-4500
Fax: (800) 974-0203

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Massachusetts

Massachusetts Board of Higher Education
One Ashburton Place
Room 1401
Boston, MA 02108
Telephone: (617) 994-6950
Fax: (617) 727-0955

[Complaint Process](#)

Agencies for Filing Student Complaints by State

Michigan

State of Michigan
Department of Licensing & Regulatory Affairs
Corporations, Securities & Commercial Licensing Bureau
Administrative Services Section-Complaint Intake
P.O. Box 30018
Lansing, MI 48909
Telephone: (517) 373-1820
Fax: (517) 373-2129

[Complaint Process](#)

Minnesota

Institutional Registration & Licensing
Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108-5227
Telephone: (651) 642-0567
Fax: (651) 642-0675

[Complaint Process](#)

Mississippi

Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211-6453
Telephone: 601-432-6372
Fax: 601-432-6225

[Complaint Process](#)

Missouri

Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Telephone: 573 526-1577
Fax: 573-751-6635

[Complaint Info](#)

Montana

Montana University System
Office of the Commissioner of Higher Education
2500 Broadway
P.O. Box 203201
Helena, MT 59620-3201
Telephone: 406-444-6570

[Complaint Process](#)

Agencies for Filing Student Complaints by State

Nebraska

Nebraska Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
Telephone: 402-471-2847
Fax: (402) 471-2886
[Filing a Complaint](#)

Nevada

Nevada System of Higher Education
2601 Enterprise Road
Reno, NV 89512
Telephone: (702) 486-7330
Fax: (702) 486-7340
[Filing a Complaint](#)

New Hampshire

New Hampshire Department of Education, Division of Higher Education, Higher Education
101 Pleasant Street
Concord, NH 03301
Telephone: 603-271-3494
[Filing a Complaint](#)

New Jersey

New Jersey Secretary of Higher Education
20 West State Street, 4th Floor
P.O. Box 542
Trenton, NJ 08625-0542
Telephone: (609) 588-3226
[Complaint Process](#)

New Mexico

New Mexico Higher Education Department
2044 Galisteo St., Suite 4
Santa Fe, NM 87505-2100
Telephone: 505-476-8400
Fax: (505) 476-8453
[Complaint Process](#)

New York

Office of College and University Evaluation
New York State Education Department
89 Washington Ave., EBA Room 969
Albany, NY 12234
Telephone: 518-474-2593
Fax: 518-486-2779
[Filing a Complaint](#)

Agencies for Filing Student Complaints by State

North Carolina

North Carolina Post-Secondary Education Complaints
c/o Student Complaints
University of North Carolina System Office
223 S. West Street, Suite 1800
Raleigh NC 27603
Telephone: 919-962-4558
Email: studentcomplaint@northcarolina.edu
[Complaint Form](#)

North Dakota

Director of Distance Education & State Authorization
600 East Boulevard Ave
Bismarck, ND 58505-0230
Telephone: (701) 328-3180
Fax: (701) 328-1255
[Filing a Complaint](#)

Ohio

Ohio Department of Higher Education
25 South Front Street
Columbus, OH 43215
Telephone: (614) 466-2752
Fax: (614) 466-2219
[Complaint Form](#)

Oklahoma

Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
Telephone: 405-225-9100
Email: communicationsdepartment@osrhe.edu
[Complaint Process](#)

Oregon

Higher Education Coordinating Commission
ATTN: Complaints-SARA
775 Court St. NE
Salem, OR 97301
Telephone: (503) 947-5600
Fax: (503) 378-5156
[Complaint Process](#)

Agencies for Filing Student Complaints by State

Pennsylvania

Bureau of Postsecondary & Adult Education
Pennsylvania Department of Education
333 Market Street, 12th Floor
Harrisburg, PA 17126-0333
Telephone: (717) 783-6137
Fax: (717) 783-6139

[Complaint Form](#)

Puerto Rico

Puerto Rico Council on Higher Education (Consejo de Educación de Puerto Rico)
P.O. Box 19900
San Juan, PR 00910-1900
Telephone: 787-641-7100
Fax: 787-641-2573

[Complaint Process](#)

Rhode Island

Office of the Postsecondary Commissioner
560 Jefferson Blvd.
Warwick, RI 02886-1304
Telephone: (401) 456-6008

[Complaint Process](#)

South Carolina

South Carolina Commission on Higher Education
Academic Affairs & Licensing
1122 Lady St., Suite 300
Columbia, SC 29201
Telephone: 803-737-2260
Fax: 803-737-2297

Email: submitcomplaint@che.sc.gov

[Complaint Form](#)

South Dakota

South Dakota Board of Regents
306 E. Capitol Ave., Suite 200
Pierre, SD 57501
Telephone: 605-773-3455

Email: info@sdbor.edu

[Complaint Form](#)

Agencies for Filing Student Complaints by State

Tennessee

Tennessee Higher Education Commission
Division of Postsecondary State Authorization
Parkway Towers, Suite 1900
404 James Robertson Parkway
Nashville, TN 37243-0830
Telephone: (615) 741-3605
Fax: (615) 741-6230

[Complaints](#)

Texas

Texas Higher Education Coordinating Board
College Readiness & Success Division
P.O. Box 12788
Austin, TX 78711-2788
Telephone: 512-427-6101

[Complaint Form](#)

Utah

Utah Division of Higher Education
Board of Regents Building
The Gateway
60 South 400 West
Salt Lake City, UT 84101
Telephone: 801-530-6601
Fax: 801-530-6001

[Complaint Process](#)

Vermont

Postsecondary Approvals
Vermont Agency of Education
219 North Main Street, Suite 402
Barre, VT 05641
Telephone: (802) 828-3135
Email: DOE-EdInfo@state.vt.us

[Complaint Process](#)

Virginia

Virginia State Council of Higher Education
101 N. 14th St., 10th Floor
James Monroe Bldg.
Richmond, VA 23219
Telephone: (804) 371-2285
Fax: (804) 225-2604

[Complaint Process](#)

Agencies for Filing Student Complaints by State

Washington

Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98502
Telephone: 360-753-7869
Email: DAinfo@hecb.wa.gov
[Complaint Process](#)

West Virginia

West Virginia Higher Education Policy Commission
Community & Technical College System of West Virginia
1018 Kanawha Blvd. East, Suite 700
Charleston, WV 25301
Telephone: 304-558-4016
[Complaint Process](#)

Wisconsin

University of Wisconsin System
Academic Programs and Educational Innovation
1612 Van Hise Hall
1220 Linden Dr.
Madison, WI 53706
Telephone: 608-266-1996
Fax: 608 264-8477
[Complaint Process](#)

Wyoming

Wyoming Community College Commission
2300 Capital Ave., 5th Floor, Suite B
Cheyenne, WY 82002
Telephone: (307) 777-5712
[Complaint Form](#)