Student's Rights and Responsibilities

Students have the right to obtain the following from GTCC:

- Names of its accrediting or licensing organizations;
- Information about its programs; its instructional, laboratory and other physical facilities and its faculty;
- Cost of attending;
- College's policy and the Financial Aid Office's policy on refunds to students who withdraw;
- Types of financial assistance available, including information on all federal, state, local, private, and institutional financial aid programs;
- Procedures and deadlines for submitting applications for each available financial aid program;
- Process used to determine student financial need. This process includes how costs for tuition and fees, room and board, travel, books and supplies, and personal and miscellaneous expenses are considered in the cost of education. It also includes how resources (such as parental contribution, other financial aid, assets, etc.) are considered in calculating student need;
- Amount of student financial need, as determined by the institution, that has been met;
- Method and frequency of financial aid disbursements;
- Type and amount of assistance in a student financial aid package and an explanation of each award;
- Portion of the financial aid award that must be paid, and what portion is grant aid;
- Terms of any loan received as part of their financial aid package, a sample repayment schedule, and the necessity for repaying those loans;
- Exit counseling information GTCC provides for and collects from borrowers under the Title IV loan programs;
- Kind of job and the hours to be worked, the duties, the rate of pay and the payment schedule and procedure if students are offered a GTCC work-study job;
- Reconsideration of an aid package, if they believe that a mistake has been made or if enrollment or financial circumstances have changed;
- Process used by GTCC to determine whether students are making satisfactory academic progress and the criteria by which a student who has failed to maintain satisfactory academic progress may re-establish eligibility for financial aid;
- Special facilities and services available to persons with disabilities.

It is the responsibility of the students to:

- Notify the school of any change in name, address, attendance status or any other changes that may affect your award;
- Review and consider all information about a college's program before enrolling;
- Pay special attention to the application for student financial aid, complete it accurately
 and submit it on time to the right place. Errors can delay or prevent students from
 receiving aid;
- Meet all deadlines for applying or reapplying for aid;
- Provide all additional documentation, verification, corrections and / or new information requested by the Financial Aid Office;
- Read, understand, and keep copies of all forms which they are asked to sign;
- Comply with the provisions of any promissory note and all other agreements that they must sign;
- Satisfactorily perform the work agreed upon in a college work study job;
- Understand the college's refund policy and the Financial Aid Office's Return to Title IV Refund policy;
- Complete exit interview when leaving GTCC if you borrowed a Title IV student loan.